

APR 10 2017

**REQUEST FOR AGENDA PLACEMENT FORM**

**Submission Deadline - Tuesday, 12:00 PM before Court Dates**

**SUBMITTED BY: Dan Milam**

**TODAY'S DATE: 4/4/2017**

**DEPARTMENT:**

**Information Technology**

**SIGNATURE OF DEPARTMENT HEAD:**

**Dan Milam**

**REQUESTED AGENDA DATE:**

**4/10/2017**

**SPECIFIC AGENDA WORDING:**

Consideration of Scott Heisey to attend the SunGard Conference in Nashville TN.

**PERSON(S) TO PRESENT ITEM:**

**Dan Milam**

**SUPPORT MATERIAL: (Must enclose supporting documentation)**

**TIME: 10**

**ACTION ITEM: XX**

**WORKSHOP:**

(Anticipated number of minutes needed to discuss item) **CONSENT: \_\_\_\_\_**

**EXECUTIVE:**

**STAFF NOTICE:**

**COUNTY ATTORNEY:**

**IT DEPARTMENT: \_\_\_\_\_**

**AUDITOR: \_\_\_\_\_**

**PURCHASING DEPARTMENT:**

**PERSONNEL:**

**PUBLIC WORKS: \_\_\_\_\_**

**BUDGET COORDINATOR: \_\_\_\_\_**

**OTHER:**

**\*\*\*\*\*This Section to be completed by County Judge's Office\*\*\*\*\***

ASSIGNED AGENDA DATE: \_\_\_\_\_

REQUEST RECEIVED BY COUNTY JUDGE'S OFFICE \_\_\_\_\_

COURT MEMBER APPROVAL \_\_\_\_\_ Date \_\_\_\_\_

## Kimber Zorn

---

**From:** Dan Milam  
**Sent:** Tuesday, April 04, 2017 11:31 AM  
**To:** Kimber Zorn  
**Subject:** RE: Consent Agenda

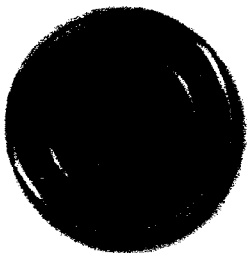
COG said they wouldn't register him until we were approved that he could go. I told them it wouldn't be a problem but they wouldn't take my word for it.

Dan Milam  
IT Director  
Johnson County  
[dmilam@jocotx.org](mailto:dmilam@jocotx.org)  
817.556.6366

**From:** Kimber Zorn  
**Sent:** Tuesday, April 4, 2017 11:28 AM  
**To:** Dan Milam <[dmilam@johnsoncountytexas.org](mailto:dmilam@johnsoncountytexas.org)>  
**Subject:** RE: Consent Agenda

Do you have registration confirmation for this?

*Kimber Zorn*  
*County Judge's Office*  
(817) 556-6360 (Phone)  
(817) 556-6359 (Fax)  
[kimber@johnsoncountytexas.org](mailto:kimber@johnsoncountytexas.org)



---

**From:** Dan Milam  
**Sent:** Tuesday, April 04, 2017 11:23 AM  
**To:** Alison Hitchcock; Kimber Zorn; Abby Nino  
**Subject:** Consent Agenda

Please accept these documents for the next court session.

Dan

## Kimber Zorn

---

**From:** Dan Milam  
**Sent:** Tuesday, April 04, 2017 11:44 AM  
**To:** Alison Hitchcock; Kimber Zorn; Abby Nino  
**Subject:** Agenda - Sungard in Nashville TN  
**Attachments:** Agenda - Sungard Nashville.doc; SunGard Conference Packet.pdf

This is a conference that's out of state. There is a shuttle from the airport to the hosting hotel so he won't need a rental car.

Dan Milam  
IT Director  
Johnson County  
[dmilam@jocotx.org](mailto:dmilam@jocotx.org)  
817.556.6366

**Dan Milam**

---

**From:** Scott Heisey  
**Sent:** Monday, April 3, 2017 3:36 PM  
**To:** Dan Milam  
**Subject:** FW: 2017 International Training Event Registration Pending (Non-Member)  
**Attachments:** Copy of SUGA17\_Agenda\_External\_20170310.xls

Here is the registration confirmation as well as the agenda.

Thank you,

Scott Heisey  
Enterprise Applications Manager  
Johnson County Information Technology  
2 North Mill Street, Suite 201  
Cleburne, Texas 76033  
817-556-6366

**From:** info@sugainc.org [mailto:Conferences@sugainc.org]  
**Sent:** Monday, April 3, 2017 3:33 PM  
**To:** Scott Heisey <sheisey@johnsoncountytexas.org>  
**Subject:** 2017 International Training Event Registration Pending (Non-Member)

Thank you for registering for the **2017 SUGA International Education and Training Event (Non-Member)**.

Please review your registration information below for accuracy.

=====

**Event Information**

=====

Event : 2017 SUGA International Education & Training Event

Location : Gaylord Opryland Resort & Convention Center  
2800 Opryland Drive  
Nashville, TN 37214

Date : June 19 - 23, 2017

=====

**Personal Information**

=====

**First Name :** Scott  
**Last Name :** Heisey  
**Badge Name :** Scott Heisey

**Company Name :** Johnson County  
**SunGard Client Code :**

**Department :** Information Technology  
**Job Title :** Enterprise Applications Manager  
**Address :** 2 N. Mill St Suite 201  
**City :** Cleburne  
**State :** TX  
**Zip :** 76033  
**Phone :** 817-556-6366  
**Ext. :** 1402  
**Fax :**

**Mobile :** 817-980-7753  
**Email :** [sheisey@johnsoncountytexas.org](mailto:sheisey@johnsoncountytexas.org)  
**Special Needs:**

**Product Line Owned :** ONESolution Public Safety and Justice and OSS  
**First Time SUGA Attendee?** Yes  
**Do you want CPE or CEU credits?** Yes

=====  
**Emergency Contact Information**  
=====

**Name :** Dan Milam  
**Day Phone :** 817-556-6366  
**Evening Phone :** 817-556-6366  
**Email :** [dmilam@johnsoncountytexas.org](mailto:dmilam@johnsoncountytexas.org)

=====  
**SunGard Public Sector Application Groups**  
=====

**You are representing the following groups:**  
Dispatch, Fires or EMS, Law Enforcement, IT/Technical

=====  
**Registration Fee Information**  
=====

**Type :** 2017 SUGA International Training Event (Non-Member)  
**Price :** \$610.00

=====  
If you have any questions or concerns about the information contained in this email,  
please contact SUGA at [Conferences@sugainc.org](mailto:Conferences@sugainc.org).

Please make check payable to the SUGA, and mail to:

2017 SUGA International Education & Training Event  
c/o Jose Palacios  
P.O. Box 171028  
Austin, TX 78717

# SunGard Public Sector Users' Group Association (SUGA) 2017 International Education & Training Event

## AGENDA-AT-A-GLANCE

Updated March 10, 2017 - SUBJECT TO CHANGE

Monday, June 19, 2017

Start	End	Event	Location
8:00 AM	12:00 PM	Pre-Conference Training Labs - SEE AGENDA FOR MORE INFORMATION	
1:00 PM	5:00 PM	Pre-Conference Training Labs - SEE AGENDA FOR MORE INFORMATION	
3:00 PM	3:30 PM	Conference Volunteer Meeting	
4:00 PM	7:00 PM	Conference Registration & Information	Tennessee Lobby A
4:00 PM	4:30 PM	SUGA Application Coordinator & SunGard Product Manager/Owner Meeting	
4:30 PM	5:00 PM	User-led Presenter Meeting	
4:30 PM	5:30 PM	Conference Orientation Hosted by SUGA Board	
5:00 PM	6:00 PM	Solution Provider Business Meeting	

Tuesday, June 20, 2017

[Click here to view Tuesday education sessions.](#)

Start	End	Event	Location
7:30 AM	8:30 AM	Continental Breakfast	Tennessee Lobby A
7:30 AM	4:30 PM	Conference Registration & Information	Tennessee Lobby A
7:30 AM	4:30 PM	Cyber Café	Ryman Exhibit Hall B1/B2
8:30 AM	9:45 AM	<b>Opening General Session</b>	<b>Tennessee Ballroom</b>
9:45 AM	10:15 AM	Dedicated Time with Solution Providers and Help Desks	Ryman Exhibit Hall B1/B2
9:45 AM	12:15 PM	SunGard Public Sector Exhibit	Ryman Exhibit Hall B1/B2
9:45 AM	12:15 PM	SunGard Public Sector Customer Support Help Desk	Tennessee Lobby A
9:45 AM	12:15 PM	SunGard Public Sector Training & Development Help Desk	Tennessee Lobby A
9:45 AM	12:15 PM	Solution Provider Exhibits	Ryman Exhibit Hall B1/B2
10:15 AM	10:45 AM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
10:15 AM	11:15 AM	Conference Orientation Hosted by SUGA Board	
10:15 AM	11:15 AM	Education Sessions	
11:15 AM	11:45 AM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
11:30 AM	12:30 PM	Education Sessions	
12:30 PM	1:30 PM	Luncheon	Ryman Exhibit Hall B1/B2
1:30 PM	2:15 PM	Dessert Service	Ryman Exhibit Hall B1/B2
1:30 PM	4:30 PM	Solution Provider Exhibits	Ryman Exhibit Hall B1/B2
1:30 PM	4:30 PM	SunGard Public Sector Exhibit	Ryman Exhibit Hall B1/B2
1:30 PM	4:30 PM	SunGard Public Sector Customer Support Help Desk	Tennessee Lobby A
1:30 PM	4:30 PM	SunGard Public Sector Training & Development Help Desk	Tennessee Lobby A
2:15 PM	2:45 PM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
2:15 PM	3:15 PM	Education Sessions	
3:15 PM	3:45 PM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
3:30 PM	4:30 PM	Education Sessions	
4:30 PM	6:30 PM	Networking Happy Hour for Public Administration & Non-Profit - Hosted by SunGard Public Sector	Water's Edge
8:00 PM	10:00 PM	Networking Nightcap for Public Safety & Justice - Hosted by SunGard Public Sector	Water's Edge

Wednesday, June 21, 2017

[Click here to view Wednesday education sessions.](#)

Start	End	Event	Location
7:30 AM	8:30 AM	Continental Breakfast	Tennessee Lobby A
7:30 AM	5:30 PM	Conference Registration & Information	Tennessee Lobby A
7:30 AM	5:30 PM	Cyber Café	Ryman Exhibit Hall B1/B2
8:30 AM	9:30 AM	<b>General Session with Keynote Speaker</b>	<b>Tennessee Ballroom</b>
9:30 AM	10:00 AM	Dedicated Time with Solution Providers and Help Desks	Ryman Exhibit Hall B1/B2
9:30 AM	12:15 PM	SunGard Public Sector Exhibit	Ryman Exhibit Hall B1/B2
9:30 AM	12:15 PM	SunGard Public Sector Customer Support Help Desk	Tennessee Lobby A
9:30 AM	12:15 PM	SunGard Public Sector Training & Development Help Desk	Tennessee Lobby A
9:30 AM	12:15 PM	Solution Provider Exhibits	Ryman Exhibit Hall B1/B2
10:00 AM	10:30 AM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
10:00 AM	11:00 AM	Education Sessions	
11:00 AM	11:30 AM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
11:15 AM	12:15 PM	Education Sessions	
12:15 PM	1:15 PM	Luncheon	Ryman Exhibit Hall B1/B2
1:15 PM	5:30 PM	SunGard Public Sector Exhibit	Ryman Exhibit Hall B1/B2
1:15 PM	5:30 PM	SunGard Public Sector Customer Support Help Desk	Tennessee Lobby A
1:15 PM	5:30 PM	SunGard Public Sector Training & Development Help Desk	Tennessee Lobby A
1:15 PM	5:30 PM	Solution Provider Exhibits	Ryman Exhibit Hall B1/B2
1:30 PM	2:30 PM	Education Sessions	
2:00 PM	2:30 PM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
2:30 PM	3:15 PM	Dessert Service	Ryman Exhibit Hall B1/B2
3:15 PM	3:45 PM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
3:15 PM	4:15 PM	Education Sessions	
4:30 PM	5:30 PM	Education Sessions	
5:00 PM	5:30 PM	IDEAS Showcase	Ryman Exhibit Hall B1/B2

**Thursday, June 22, 2017**[Click here to view Thursday education sessions](#)

Start	End	Event	Location
8:00 AM	4:15 PM	Conference Registration & Information	Tennessee Lobby A
8:00 AM	4:15 PM	Cyber Café	Ryman Exhibit Hall B1/B2
8:00 AM	8:30 AM	Continental Breakfast in the Exhibit Hall	Ryman Exhibit Hall B1/B2
8:00 AM	12:00 PM	SunGard Public Sector Exhibit	Ryman Exhibit Hall B1/B2
8:00 AM	12:00 PM	SunGard Public Sector Customer Support Help Desk	Tennessee Lobby A
8:00 AM	12:00 PM	SunGard Public Sector Training & Development Help Desk	Tennessee Lobby A
8:30 AM	9:30 AM	Education Sessions	
8:30 AM	9:00 AM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
9:30 AM	10:00 AM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
9:45 AM	10:45 AM	Education Sessions	
11:00 AM	12:00 PM	Education Sessions	
12:00 PM	1:15 PM	SUGA Business Meeting & Plated Luncheon	Tennessee Ballroom
1:15 PM	4:15 PM	SunGard Public Sector Exhibit	Ryman Exhibit Hall B1/B2
1:15 PM	4:15 PM	SunGard Public Sector Customer Support Help Desk	Tennessee Lobby A
1:15 PM	4:15 PM	SunGard Public Sector Training & Development Help Desk	Tennessee Lobby A
1:30 PM	2:30 PM	Education Sessions	
2:30 PM	3:15 PM	Break	Ryman Exhibit Hall B1/B2
3:15 PM	3:45 PM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
3:15 PM	4:15 PM	Education Sessions	

**Friday, June 23, 2017**[Click here to view Friday education sessions](#)

Start	End	Event	Location
8:00 AM	4:45 PM	Conference Registration & Information	Tennessee Lobby A
8:00 AM	4:45 PM	Cyber Café	Ryman Exhibit Hall B1/B2
8:00 AM	8:30 AM	Continental Breakfast	Tennessee Ballroom
8:30 AM	9:30 AM	Education Sessions	
8:00 AM	12:00 PM	SunGard Public Sector Customer Support Help Desk	Tennessee Lobby A
8:00 AM	12:00 PM	SunGard Public Sector Training & Development Help Desk	Tennessee Lobby A
9:45 AM	10:45 AM	Education Sessions	
10:00 AM	10:30 AM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
11:00 AM	11:30 AM	IDEAS Showcase	Ryman Exhibit Hall B1/B2
11:00 AM	12:00 PM	Education Sessions	
12:00 PM	1:00 PM	Buffet Luncheon	Tennessee Ballroom
1:15 PM	2:15 PM	Education Sessions	
2:30 PM	3:30 PM	Education Sessions	



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## Your trip summary

### Main Cabin

Round trip (Non-refundable)

**\$ 341** per person

Total \$340.40 (all passengers)

Price and tax information ⓘ

### Good value with benefits

- Carry-on & personal item (access to overhead bin)
- Choose your seat (fee may apply)
- Eligible for upgrades on American flights
- Flight changes allowed (fee applies)
- General boarding

Includes taxes and carrier imposed fees.

Baggage and optional service fees ⓘ

Depart Dallas/ Fort Worth, TX to Nashville, TN  
Sunday, June 18, 2017

12:45 PM → 2:35 PM 1h 50m Nonstop Main Cabin

AA 1439 ■ 738-Boeing 737

[Details](#) | [Change](#)

Return Nashville, TN to Dallas/ Fort Worth, TX  
Friday, June 23, 2017

5:05 PM → 7:06 PM 2h 1m Nonstop Main Cabin

AA 369 ■ 738-Boeing 737

[Details](#) | [Change](#)

## Upgrade to First

Round trip (Non-refundable)

**\$ 601** per person

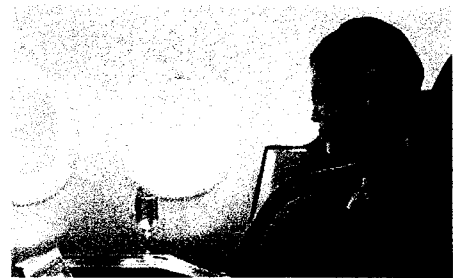
Total \$600.40 (all passengers)

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### Best way to travel

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- 2 free checked bags\*
- Priority security & boarding
- Same-day flight change & standby when available on American flights

\*If you're AAdvantage Executive Platinum, or on a plane with 3 cabins, you get 1 extra checked bag.



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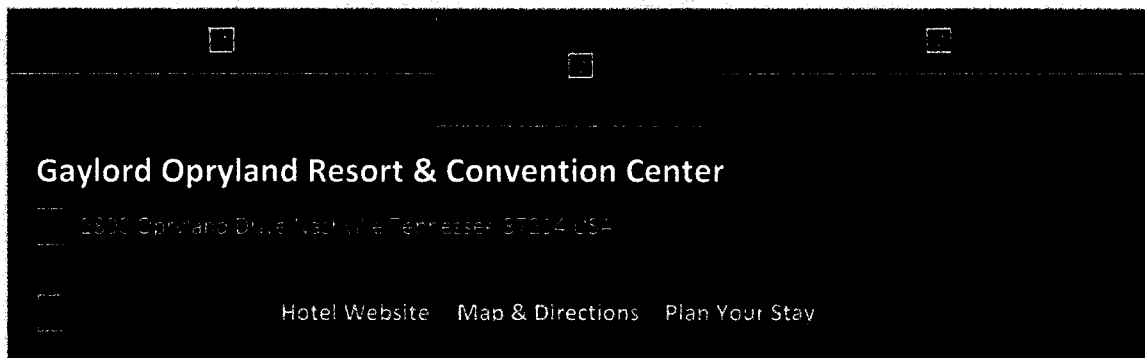


**From:** [Kristi Shaw](#)  
**To:** [Dan Milam](#)  
**Cc:** [Scott Heisey](#)  
**Subject:** FW: Reservation Confirmation #84764804 for Gaylord Opryland Resort & Convention Center  
**Date:** Tuesday, April 4, 2017 11:35:27 AM

---

**Subject:** Fwd: Reservation Confirmation #84764804 for Gaylord Opryland Resort & Convention Center

Please review your reservation details and keep for your records.



## Reservation Confirmation: 84764804

For **SCOTT HEISEY**

CHECK-IN DATE	<b>Sunday, June 18, 2017</b>	CHECK-OUT DATE	<b>Friday, June 23, 2017</b>
CHECK-IN TIME	<b>04:00 PM</b>	CHECK-OUT TIME	<b>11:00 AM</b>

[Modify your reservation](#)

[Cancel your reservation](#)

Dear **SCOTT HEISEY**,

Your hotel reservation is confirmed and we look forward to welcoming you soon. With our trademark "everything-in-one-place" environment, we look forward to making your stay memorable. We've outlined details of your reservation below. Please review it carefully and enjoy your stay at Gaylord Opryland Resort & Convention Center.

Sincerely,  
Gaylord Opryland Resort & Convention Center

ROOM TYPE

Guest room, 1 King or 2 Queen, Traditional view

NUMBER OF ROOMS 1

GUESTS PER ROOM 1 Adult

GUARANTEED METHOD

Credit Card Guarantee, Master Card

SPECIAL REQUESTS

Room 1

Not Guaranteed/Sold Out

\*1 King Bed

Request noted

\*Resort or Service Fee Applies

\*Qualifying Rate ID Required

**Hotel Alert**  
Daily resort fee of USD 20 added to rate includes resort savings card, in-room basic high-speed Internet access & more!

Summary of Charges

Summary of Charges Summary of Charges

RATES, TAXES & FEES ARE PER ROOM, PER NIGHT (USD)

Sunday, June 18, 2017-Wednesday, June 21, 2017 3 nights 211.00 USD

federal government ID required

Wednesday, June 21, 2017-Friday, June 23, 2017 2 nights 161.00 USD

Govt/military rate, federal government  
ID required

ESTIMATED GOVERNMENT TAXES & FEES	31.63 USD
Resort fee	20.00 USD

<b>Total for stay (for all rooms)</b>	<b>1,213.14 USD</b>
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#### Other Charges

- On-site parking, fee: 26 USD daily
- Valet parking, fee: 34 USD daily

Modify or cancel your  
reservation

Book Another Reservation

#### Rate and Cancellation Details

[Rate and Cancellation Details](#) [Rate and Cancellation Details](#)

- Please note that a change in the length or dates of your reservation may result in a rate change.
- You may cancel your reservation for no charge until Thursday, June 15, 2017 (3 day[s] before arrival).
- Please note that we will assess a fee of 245.68 USD if you must cancel after this deadline.

If you have made a prepayment, we will retain all or part of your prepayment. If not, we will charge your credit card.

- Please be prepared to show proof of eligibility for your rate (such as a membership card, corporate or government identification card, or proof of your age).

#### RATE GUARANTEE LIMITATION(S)

- Changes in taxes or fees implemented after booking will affect the total room price.
- Please note that a change in the length or dates of your reservation may result in a rate change.

#### ADDITIONAL INFORMATION

- [The Responsible Tourist and Traveler](#)  
[A practical guide to help you make your trip an enriching experience](#)

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